

Covid 19 Guidance



Tuesday 1st March 2022

We want everybody to remain safe and enjoy the open space and relaxing environment here that Splott offers. Please read through and understand the importance of these measures and don't hesitate to reach out if you have any other questions.

This does not replace Government guidance, which all guests, customers and visitors must respect and adhere to at all times. We continue to monitor the government guidance on Covid Secure measures and reserve the right to edit/amend or update these notes at any time in line with the circumstances surrounding the pandemic.

General guidelines in working together to stay safe

- Please keep and respect a safe distance from others wherever possible and especially indoor areas, additionally you should consider wearing a suitable face covering in these areas.
- Use Hand sanitiser stations provided, before and after coming into contact with any communal touch-points.
- Wash hands thoroughly with soap and water as per the Governments hand washing guidance.
- It's pragmatic advice in any outdoor/public areas to carry and use your own hand sanitiser or hand-washing facilities.
- Please respect any Government guidance regarding Visitors to your camping unit/accommodation.

Camping/Touring Pitch Bookings and cancellations

The Safety and wellbeing of our guests and visitors comes first. If you, or any of your party experience symptoms in the run up to your Touring pitch booking, please make contact with us to change or update arrangements.

Covid-Secure Measures in place:

Steps on arrival

If a queue is present when checking in or using any shared facilities, please exercise reasonable social distancing and consider wearing a face covering.

Spacing between camping units

As a relaxed and traditional farm campsite we have always ensured more than adequate spacing between pitches and camping units. By nature of being on a smaller site, the transmission risks are hopefully lower than more heavily populated areas.

Toilets

Our toilets are individual unisex units and we have provided Hand sanitiser for use before and afterwards. Please leave cubicle doors open after use for maximum ventilation.

Showers

We request that you make use of the provided sanitiser and spray cleaning of the area prior to, and after use. Of course, we have implemented regular cleaning of all facilities but for your safety we have provided cleaning materials for use in the interim. Please also ensure the Windows remain open for maximum ventilation of the area.

Check-in / Reception facilities

We provide a contactless 24/7 Online reception facility at www.splottfarm.co.uk/reception .

If you or your party fall ill during your stay

We sincerely hope you and your family remain safe and well. Should you or a member of your party suffer symptoms whilst on site, we request that you (and entire party) isolate immediately in your camping unit and follow the latest Government and NHS advice online and where necessary by calling 111. Please also contact us via telephone or online means at the earliest opportunity. Where safe and allowed to do so, you should return home if you reasonably can. If this is not possible, follow the NHS and Government guidance, advising us of next steps at the earliest opportunity.

Finally, should you find or observe anything you feel needs our attention, in relation to Covid secure measures or otherwise, contact us straight away and we'll do our best to put it right.